

Claim Repair Authorization and Warranty



CANYON PAINT & BODY
2980 SATURN ST.
BREA, CA 92821

Claim No. _____ Repair Facility: _____
Repair Order No. _____ Vehicle Owner: _____
License Plate No. _____ Vehicle Description: _____

I hereby authorize the above-named facility to complete the claim-related repairs as estimated by the facility and agreed to by Mercury Insurance Services, LLC ("Mercury"). I authorize the above-named facility to be paid directly for these repairs by Mercury. I understand that I am ultimately responsible for payment of all repairs if coverage is not afforded for the claim or if liability and payment is denied by Mercury.

I understand the payment for deductibles, depreciation and other charges is due in full at the time of the repair completion before taking delivery of the above-referenced vehicle, and I understand the payment options available from the above-named repair facility. I understand that if additional damages are discovered, additional repair expenses may be incurred which may require authorization by me and approval by Mercury is required if the damages are found to be loss related. I understand that it is not possible to guarantee the amount of time required to repair a vehicle.

I understand that all warranty claims will be covered for the loss-related repairs only for as long as the vehicle is under the same ownership based on the lifetime warranty supplied by Mercury and the above-named repair facility. **I understand that a copy of the written Mercury warranty is printed on the back of this original form and is also available to me upon my request.** I understand that the warranty supplied by Mercury only applies to work paid for by Mercury for damages that resulted from the above-referenced claim.

Additional repairs that are not related to the above-referenced claim or that were completed as a result of an agreement entered into by the facility and the person authorizing the repairs without Mercury's knowledge and express consent will not be covered by Mercury. Any person authorizing additional repair work should understand the terms and conditions of the repair facility, appraisal and warranty prior to authorization. This authorization does not confirm coverage or guarantee or imply acceptance of liability.

I have read, understand and agree to these terms and conditions:

Vehicle Owner Signature: _____ Date: _____

Please contact me with repair progress updates using the information provided below:

Work Phone: _____ Mobile Phone: _____ Home Phone: _____

Please send me Vehicle Repair Tracking updates at the following e-mail address:



Customer Authorized Repair Service (CARS) Program Lifetime Warranty

Mercury's approved CARS facilities must meet strict standards in order to earn the opportunity to serve our customers. In fact we are so confident of their work that we'll guarantee it for as long as you own the car.

Mercury will warranty all claim-related repairs completed at an approved CARS facility for as long as the vehicle remains under the same ownership per this written warranty. This warranty will only apply to claim-related repairs that are paid for by Mercury to an approved Mercury CARS facility. All other work or repairs that are not related to the claim that are paid for by another party, the vehicle owner, or provided as a free service by the repair facility are excluded.

This warranty excludes damages resulting from the following:

- Normal driving conditions, negligence, abuse or misuse.
- Normal wear and tear or inadequate or improper maintenance.
- Unrelated collision damage, vandalism or workmanship performed by anyone other than an approved Mercury CARS facility.
- Rust, rock chips, scratches, environmental fallout or extreme weather conditions.

All labor and workmanship completed by an approved Mercury CARS facility will be covered for as long as the vehicle remains under the same ownership. All parts, whether new, used, aftermarket, remanufactured, reconditioned or otherwise will be subject to the part manufacturer's and/or supplier's warranty. No additional coverage for parts is included in this warranty. This warranty requires that the vehicle be returned to the facility that completed the original repairs for the warranty to be honored. All warranty repairs will be completed by the original facility or a facility selected by Mercury.

This warranty is limited to the repair of the named vehicle only. Mercury and the repair facility are not liable for any other claims for consequential damages including but not limited to loss of income, loss of use, inconvenience or fees resulting from third party inspections or administration costs.

This warranty is non-transferable.

Please retain a copy of this certificate and present it in the event that a warranty claim is made.

The front of this form must be signed prior to beginning the repairs for the Mercury warranty to be valid. Do not sign the front of this form unless it is completely filled out by the repair facility prior to beginning the repairs.